







PARTNERSHIPS AND COLLABORATIONS

At Inditex we have fluid, multi-directional, and enduring relations with many institutions from all spheres of society. Collaborating with different stakeholders and establishing partnerships with them is fundamental to achieving the United Nations 2030 Agenda Sustainable Development Goals.

SDG	Goals	Contribution of Inditex
	17.16 17.17	At Inditex, collaborating and establishing partnerships with our various stakeholders has always been a cornerstone of our strategy. We join forces with governments, unions, academic institutions, local and international organisations and civil society representatives, among others. This helps us to further sustainable development both across our entire value chain and in the societies where we operate. In this way, we can maximise our contribution to the SDGs.

 More information on pages 328 and 329 of this Annual Report.

01/ Collaboration and dialogue



AFIRM Group

A working forum made up of leading companies in the fashion, footwear and sportswear sector, who all share the goal of reducing - across the textile and leather supply chain - the use and impact of substances damaging to health and the environment.

 More information at: www.afirm-group.com/.



Massachusetts Institute of Technology (MIT)

Under the umbrella of our Closing the Loop programme, we are collaborating with the Massachusetts Institute of Technology (MIT) on the MIT-MISTI (International Science and Technology Initiatives) initiative to research ways of recycling used clothes.

 More information at: www.mit.edu



Universidade da Coruña

In collaboration with the university, we have developed technical data sheets at Inditex to analyse the various systems and technologies used at each stage of the purification process at textiles factories. The programme aims to improve operations and reduce the amount of chemical substances discharged. Similarly, as part of our strategic partnership for investment in the community, we are working on various programmes such as Intalent, Inditex-UDC Sustainability Chair, the Inditex Chair of Spanish Language and Culture in Bangladesh, and the Inditex-UDC Predoctoral Visits, among others.

 More information at: www.udc.es



Universidade de Santiago de Compostela

Under the scope of our corporate community investment, we are collaborating with the Universidad de Santiago de Compostela on developing the Inditex Chair of Spanish Language and Culture in Bangladesh.

 More information at: www.usc.gal



Universitat Politècnica de Catalunya

Inditex is working with the Universitat Politècnica de Catalunya on research into the microplastics present in marine ecosystems, originating from laundry wastewater. Specifically, the project is looking into how to minimise the shedding of these particles (smaller than 5mm) from clothing, thereby preventing them from making their way into the sea.

 More information at: www.upc.edu



Universitat de Lleida. A3 Leather Innovation Center at Igualada

Our cooperation with A3 Center centres on two aims: developing the best technologies for leather tanning and finishing, and simple and versatile methods for the analysis of key substances such as formaldehyde and chromium (VI).

 More information at: www.a3center.cat/index.php/es/



Tsinghua University

As part of our partnership with Tsinghua University we are collaborating on various programmes related to our corporate community investment model, such as the Sustainable Development Fund, the OBOR scholarship programme, and a collaboration with the university's School of Economics and Management, among others.

 More information at: www.tsinghua.edu.cn/en

GLOBAL PARTNERSHIPS AND COMMITMENTS WITH CIVIL SOCIETY



Sustainable Apparel Coalition (SAC)

We are active members of the Sustainable Apparel Coalition (SAC), a textile industry initiative to develop a common sustainability index to assess the environmental performance of providers at every stage of the production process.

 More information at: www.apparelcoalition.org



Organic Cotton Accelerator (OCA Foundation)

We are founding members and part of the investment committee for the Organic Cotton Accelerator (OCA). The initiative was created to foster a commitment to the development of a responsible and healthy organic cotton market to the benefit of all parties involved.

 More information at: www.organiccottonaccelerator.org



Better Cotton Initiative (BCI)

At Inditex we are collaborating with the Better Cotton Initiative as members. The initiative aims to develop and promote best practice in traditional cotton cultivation, to the benefit of producers, the environment, and the industry's future.

 More information at: www.bettercotton.org



Canopy Planet Initiative

As founders of the CanopyStyle initiative, we are collaborating with the organisation Canopy Planet to protect primary forests and forests with a high ecological value through the textile chain. It represents a commitment to protect these types of forests; more specifically, a commitment to ensuring man-made fibres (viscose, modal, lyocell) do not contain cellulose originating from such forests.

 More information at: www.canopyplanet.org



Textile Exchange

We are collaborating with the Textile Exchange as members. This is an independent, non-profit organisation, and a leading international industry figure. It is a platform to promote the cultivation of organic cotton and global sustainability in the textile industry.

 More information at: www.textileexchange.org



Zero Discharge of Hazardous Chemicals (ZDHC)

Through this organisation, we join forces with the industry as a whole, working together to achieve our commitment to *Zero Discharge* in 2020. It represents a commitment to limit and eliminate certain chemicals from the product manufacturing process.

 More information at: www.roadmaptozero.com



The CEO Water Mandate

CEO Water Mandate

We are signatories of this United Nations initiative to support companies in developing, implementing, and disclosing their water strategies and policies.

 More information at: www.ceowatermandate.org



Ellen MacArthur Foundation

We have joined the New Plastics Economy Global Commitment, launched by the Ellen MacArthur Foundation in collaboration with the UN Environment Programme for the period to 2025. Through this commitment, we are promoting reusing or recycling all the plastics we use so they can then be reintroduced into the cycle, as well as reducing the amount of unnecessary plastic packaging used and increasing the percentage of recycled content in these materials.

 More information at: www.ellenmacarthurfoundation.org



Global Fashion Agenda (GFA)

Promotes a series of commitments for advancing towards a circular economy by 2020, known as the GFA 2020 Commitments.

 More information at: www.globalfashionagenda.com



Fashion Industry Charter for Climate Action (ONUFCCL)

We have committed to implementing this Charter, launched by the United Nations Office for Climate Change, and aligned with the Paris Agreement goals. The aim is for the industry to achieve net zero emissions by 2050, with an initial goal of reducing GHG emissions by 30% by 2030.

 More information at: www.unfccc.int/climate-action/sectoral-engagement/global-climate-action-in-fashion/about-the-fashion-industry-charter-for-climate-action

GLOBAL PARTNERSHIPS AND COMMITMENTS WITH CIVIL SOCIETY



Cotton Campaign

This is an initiative set up by companies and third sector organisations to improve working conditions and defend human rights in cotton production and sourcing.

More information at: www.cottoncampaign.org



Sustainable Fibre Alliance

The Sustainable Fibre Alliance is an international non-profit organisation with the extended cashmere supply chain, from herders to retailers. Its goal is to promote a global sustainability standard in cashmere production, in order to preserve and restore grasslands, ensure animal welfare, and secure livelihoods.

More information at: www.sustainablefibre.org



Fashion Pact

This year we signed an agreement between leading fashion companies setting specific goals to tackle industry challenges, specifically to combat climate change, protect our oceans and conserve biodiversity.

More information at: www.thefashionpact.org/



Fur Free Alliance

The Fur Free Alliance is an international coalition of animal welfare organisations working together to end the exploitation and killing of animals for fur.

More information at: www.furfreealliance.com



Chinese Institute of Public & Environmental Affairs (IPE)

For another year running, we have upheld our collaboration with the Chinese Institute of Public and Environmental Affairs (IPE), in order to improve the environmental management of our supply chain in China and to publish the results of wastewater analysis. We are continuing to work together to develop a map to monitor the performance of textile companies in China.

More information at: wwwen.ipe.org.cn/index.aspx



Istanbul Textile and Apparel Exporter Associations - ITKIB

Inditex is part of a long and fruitful collaboration in Turkey with ITKIB, the Istanbul textile association and EKOTEKS, the customs control laboratory, working on the development of new techniques to analyse cosmetics and sustainable fibres.

More information at: www.itkib.org.tr/



CIQ Shanghai

We are taking part in the Pre-Testing Programme with CIQ Shanghai, which is part of the Department of Customs Inspection and Quarantine of China, a programme reserved for companies with a very high level of compliance with health regulations for imported items.



UNI Global Union

In 2019, Inditex and the UNI Global Union, a federation of unions representing 20 million workers in more than 150 countries, celebrated the 10th anniversary of their global agreement, signed in 2009 to respect and promote labour rights and decent work across the commercial and distribution network.

More information at www.uniglobalunion.org









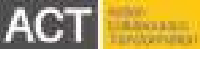










IndustriALL Global Union

An international federation of almost 600 unions representing more than 50 million industrial sector workers. Our collaboration with IndustriALL is enshrined in the Global Framework Agreement signed in 2007, the first to cover the whole supply chain of a textile company. The Agreement, renewed in 2019, emphasises the essential role of union freedom and the right to collective bargaining, to ensure adherence to the international labour standards set out in the ILO Conventions, United Nations and OECD guidelines.

More information at: www.industrial-union.org/es

GLOBAL PARTNERSHIPS AND COMMITMENTS WITH CIVIL SOCIETY

 <p>International Labour Organization</p>	<p>We are participants in the ILO's Better Work Programme, working to improve compliance with labour regulations and the competitiveness of global supply chains. Inditex joined the Better Work Programme in October 2007. In 2013 both parties signed a special agreement making us a direct buyer partner of the Better Work Programme.</p> <p>We have maintained a public-private partnership with the ILO, signed in 2017 and to be renewed every three years, with the aim of working together to promote fundamental principles and labour rights in the cotton supply chain.</p> <p> More information at: www.ilo.org/global/lang-es/index.htm</p>
 <p>United Nations Global Compact</p>	<p>A United Nations initiative that encourages social dialogue between companies and civil society. Inditex joined in 2001, and we play an active role on the various working platforms together with other stakeholders, such as the Action Platform on Decent Work in Global Supply Chains, and the Action Platform for Reporting on the Sustainable Development Goals</p> <p> More information at: www.unglobalcompact.org/</p>
 <p>Shift</p>	<p>A non-profit organisation with human rights expertise, chaired by John Ruggie, author of the United Nations Guiding Principles on Business and Human Rights.</p> <p>Inditex has been a member of Shift since 2018, taking part in its Business Learning Programme, human rights leadership programme which bring companies from all sectors together to work on implementing the Guiding Principles.</p> <p> More information at: www.shiftproject.org/</p>
 <p>Ethical Trading Initiative</p>	<p>A platform for dialogue to improve working conditions across the supply chain, consisting of companies, international unions, and non-governmental organisations. Inditex has been a member of ETI since 2005 and is an active participant of its programmes in different countries.</p> <p> More information at: www.ethicaltrade.org/</p>
 <p>ACT</p>	<p>A collaborative initiative involving distribution brands, suppliers and trade unions to transform the industry and achieve living wages in the textiles sector through collective bargaining. Inditex has been an active participant in ACT and its work groups since 2015.</p> <p> More information at: www.actionlivingwages.com/</p>
 <p>BANGLADESH ACCORD</p>	<p>This is an agreement between global brands and distributors, local and international unions and non-governmental organisations, which aims to secure lasting improvements in textile industry working conditions in the country. Inditex is an original signatory member and sits on the Steering Committee</p> <p> More information at: www.bangladeshaccord.org/</p>
 <p>Better Than Cash Alliance</p>	<p>Based at the United Nations, this alliance of governments, companies and diverse international organisations seeks to promote the transition to a digital economy worldwide. At Inditex, our focus in the partnership is on the wage digitalisation and financial education of the supply chain.</p> <p> More information at: www.betterthancash.org/</p>
 <p>Foro Social de la Moda</p>	<p>This forum was founded in 2018 as a joint initiative involving organisations in the third sector, local unions affiliated with IndustriALL Global Union (CCOO and UGT) and various Spanish textile brands including Inditex. It provides a forum for dialogue on global supply chains between various stakeholders.</p>
 <p>BSR</p>	<p>A global non-profit organisation that works with a network of more than 200 members to build a fair and sustainable world. As members of BSR since 2019, we have taken part in several of the organisation's initiatives, such as the HER programme for the empowerment of women.</p> <p> More information at: www.bsr.org/</p>

GLOBAL PARTNERSHIPS AND COMMITMENTS WITH CIVIL SOCIETY



The Policy Hub

We actively collaborate with The Policy Hub, an organisation that brings the textile industry and its stakeholders together to speed up the sector's transformation to a circular model.

 More information at: www.policyhub.org



LBG

A framework to measure corporate social action. The LBG framework is currently used by more than 200 companies from 15 sectors worldwide.

 More information at: www.lbg.es



Open for Business

A coalition of leading global companies dedicated to LGBT+ inclusion, to prove that more inclusive societies are better for business and that companies that promote LGBT+ inclusion are more dynamic, productive and innovative.

 More information at: www.open-for-business.org/



Tent Partnership for Refugees

Founded by Tent Foundation, a non-profit organisation, this global network of more than 100 companies seeks to mobilise the private sector to create partnerships that can improve the lives of refugees.

 More information at: www.tent.org



Médecins Sans Frontières

Since 2008 we have collaborated with Doctors Without Borders, a humanitarian medical organisation that delivers emergency aid to people affected by armed conflict, epidemics, pandemics, natural disasters and exclusion from healthcare. As a result of this strategic alliance for corporate community investment, we have developed projects in 45 countries which have benefited more than 4 million people.

 More information at: www.msf.org



Entreculturas (Between Cultures)

Since 2001 we have collaborated with the Jesuit-sponsored NGO, which aims to bring about social change through education. Over the last 17 years our work for this partnership has included developing educational programmes which have directly benefited more than 1.2 million vulnerable people in Africa, Latin America, and Asia.

 More information at: www.entreculturas.org



Caritas

We have worked with Caritas, a non-profit organisation, since 2007, with the aim of improving wellbeing in the community. Under the framework of our strategic alliance with Caritas we are currently developing a number of programmes, including the Moda Re- circular economy programme to promote job creation in Spain, and an international cooperation programme in Bangladesh.

 More information at: www.caritas.org



Water.org

Since 2015 we have been collaborating with the non-profit organisation Water.org to improve access to drinking water and sanitation for vulnerable families in Bangladesh, Cambodia and India. Thanks to our strategic alliance with Water.org, more than a million people now have improved access to water and sanitation, which has been achieved through granting micro-loans.

 More information at: www.water.org






















Every Mother Counts

A non-profit organisation dedicated to helping women access quality healthcare, in order to prevent infant and maternal mortality. Thanks to our partnership that began in 2015, numerous maternal healthcare projects have been developed in countries such as Bangladesh and the United States.

 More information at: www.everymothercounts.org

02/ Recognitions received by Inditex Group in 2019

ENTITY	RECOGNITION	SCORE/ POSITION
INDITEX		
MAIN AWARDS AND RECOGNITIONS FOR SUSTAINABILITY		
	Dow Jones Sustainability Index	68/100
	Sustainability Yearbook	GOLD
	Financial Times Sustainability for Good	4.9/5
	Ethical Fashion Report	A
	Workforce Disclosure Initiative	TOP 10%
	Global 100 Most Sustainable Corporations	94
	SCR500 Champion 2019	
AWARDS AND RECOGNITIONS FOR CORPORATE REPUTATION		
Forbes	The World's Best Regarded Companies	190
	Global 2000	289
Deloitte	Global Powers of Retailing	33
	Merco Companies	1
	Merco Corporate Responsibility and Corporate Governance	3
		Global Top 100 Brand Corporations
	Reptrak Spain	34
	The Gartner Supply Chain Top 25	2
Gartner	Supply Chain Top 15 for Europe	1
AWARDS AND RECOGNITIONS FOR TALENT MANAGEMENT		
	Merco Talent	1
	Bloomberg Gender Equality Index	
	Most Attractive Employers Spain	3

ENTITY	RECOGNITION	SCORE/ POSITION
AWARDS AND RECOGNITIONS FOR OUR BRANDS		
ZARA		
Forbes	The World's Most Valuable Brands	46
	Best Global Brands	29
Interbrand	Best Spanish Brands	1
	BrandZ Top75. Most Valuable Global Retail Brands	12
WPP	Brandz Apparel Top10	2
	BrandZ Top 100. Most Valuable Global Brands	61
	Global 500 The World's Most Valuable Brands	92
	The World's 50 Biggest Apparel Companies	2
PULL&BEAR		
WPP	BrandZ Top 30. Most Valuable Spanish Brands	11
	Top 100 Brand Spain	22
Massimo Dutti		
WPP	BrandZ Top 30. Most Valuable Spanish Brands	9
	The World's 50 Biggest Apparel Companies	45
Bershka		
WPP	BrandZ Top 30. Most Valuable Spanish Brands	12
	The World's 50 Biggest Apparel Companies	38
	Top 100 Brand Spain	13
Stradivarius		
WPP	BrandZ Top 30. Most Valuable Spanish Brands	15
	Top 100 Brand Spain	24
OYSHO		
	Top 100 Brand Spain	53