





GRI CONTENT INDEX

GRI content verification



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Translation of a report originally issued in Spanish based on our work performed in accordance with the audit regulations in force in Spain. In the event of a discrepancy, the Spanish-language version prevails.

INDEPENDENT LIMITED ASSURANCE REPORT

To the Shareholders of Industria de Diseño Textil, S.A.,

We have performed the verification, with a scope of limited assurance, of certain non-financial information indicators included in the Annual Report ("the Annual Report") for the year ended 31 January 2020 ("2019") of Industria de Diseño Textil, S.A. ("Inditex") and Subsidiaries ("the Group").

Our review work was confined solely to the verification of the information for 2019 identified by the symbol in the "GRI content index" section included in the accompanying Annual Report.

Responsibilities of the Directors and of Management

The preparation and content of the Group's Annual Report are the responsibility of the directors of Inditex. The Annual Report was prepared following the criteria of the comprehensive version of the GRI standards and other criteria described as indicated for each matter in the "GRI content index" section of the aforementioned Annual Report.

These responsibilities also include the design, implementation and maintenance of such internal control as is determined to be necessary to enable the Annual Report to be free from material misstatement, whether due to fraud or error.

The directors and management of Inditex are also responsible for defining, implementing, adapting and maintaining the management systems from which the information necessary for the preparation of the Annual Report is obtained.

Our Independence and Quality Control

We have complied with the independence and other ethical requirements of the Code of Ethics for Professional Accountants issued by the International Ethics Standards Board for Accountants (IESBA), which is based on fundamental principles of integrity, objectivity, professional competence and due care, confidentiality and professional behaviour.

Our firm applies International Standard on Quality Control 1 (ISQC 1) and, accordingly, maintains a comprehensive system of quality control including documented policies and procedures regarding compliance with ethical requirements, professional standards and applicable legal and regulatory requirements.

Our engagement team consisted of professionals who are experts in reviews of non-financial information and, specifically, in information about economic, social and environmental performance.

Our Responsibility

Our responsibility is to express our conclusions in an independent limited assurance report based on the work performed, which relates solely to the information identified by the symbol in the "GRI content index" section included in the accompanying Annual Report for 2019. This same information in 2018 was reviewed by another assurance provider who issued a report without any reservations.

We conducted our assurance work in accordance with the requirements established in International Standard

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on Assurance Engagements (ISAE) 3000 Revised, Assurance Engagements other than Audits or Reviews of Historical Financial Information, currently in force, issued by the International Auditing and Assurance Standards Board (IAASB) of the International Federation of Accountants (IFAC), and with the guidelines published by the Spanish Institute of Certified Public Accountants on attestation engagements regarding non-financial information statements.

The procedures performed in a limited assurance engagement vary in nature and timing from, and are less in extent than for, a reasonable assurance engagement and, consequently, the level of assurance provided is also lower.

Our work consisted in submitting inquiries to management of Inditex and to the management of various units of the Group that participated in the preparation of the Annual Report, reviewing the processes used to compile and validate the portion of information subject to review by us presented in the Annual Report, and carrying out the following analytical procedures and sample-based review tests for the information subject to review:

- Meetings held with Group personnel to ascertain the business model, policies and management approaches applied, and the main risks relating to these matters, and to obtain the information required for the external review.
- Analysis of the processes used to compile and validate the data for 2019 presented in the Annual Report relating to the indicators subject to review by us.
- Review of the information relating to risks and the policies and management approaches applied in relation to the material matters presented in the Annual Report to the extent that they affect the indicators subject to review by us.
- Verification, by means of sample-based tests, of the information relating to the indicators subject to review by us included in the Annual Report for 2019 and the appropriate compilation thereof based on the data furnished by the Group's information sources.
- Obtainment of a representation letter from the directors and management.

Conclusion

Our conclusion relates solely to the information subject to review specified in the "Our Responsibility" section of this report. Based on the procedures performed in our verification and the evidence we have obtained, nothing has come to our attention that causes us to believe that the information relating to the indicators subject to review by us contained in the Annual Report for 2019 of Industria de Diseño Textil, S.A. and Subsidiaries was not prepared, in all material respects, in accordance with the comprehensive version of the GRI standards, considering the information provided for each indicator and for each of the "other criteria" in the "GRI content index" section.

DELOITTE, S.L.



Germán de la Fuente
10th June 2020



GRI content index

This report has been prepared in accordance with the comprehensive option of the GRI Sustainability Reporting Standards.

Inditex adheres to the United Nations Global Compact since 2001. In the GRI Content Index of this Report, which also doubles as a Communication on Progress, the different parts of the document related to each of the Global Compact principles are indicated.

The following principles for defining report content included in the GRI Standard 101: Foundation 2016 have been used for the elaboration of this report:

- Stakeholder inclusiveness: Inditex identifies and keeps a constant dialogue with its stakeholders. By doing this, the Group is able to describe its further response to its stakeholders' expectations and interests.
- Sustainability context: Inditex contributes, or pretends to do so in the future, to the improvement of the economic, environmental and social trends, advances and conditions, at a local, regional or global level, all of them interconnected.
- Materiality: Inditex covers those aspects and indicators which best reflect the organisation's most significant social, environmental and economic impacts, or those which could be substantially influential on its stakeholders' evaluations and decisions.
- Completeness: the scope of the material topics Inditex is using and the definition of the information's boundary must be enough to reflect the social, economic and environmental significant impacts and to allow that stakeholders are able to evaluate the Group's performance during the fiscal year.

A selection of 40 GRI disclosures identified in the materiality analysis carried out by Inditex were reviewed by Deloitte S.L., pursuant to the revised International Standard on Assurance Engagements (ISAE) 3000,

Assurance Engagements Other than Audits or Review of Historical Financial Information, issued by the International Auditing and Assurance Standard Board (IAASB), and with Guideline on attestation engagements of the Statement on Non-financial Information issued by the ICJCE (Institute of Certified Public Accountants of Spain). These disclosures can be found in the GRI Content Index and are marked with this symbol:

Global Compact Principles

Principle 1. Businesses should support and respect the protection of internationally proclaimed Human Rights.

Principle 2. Businesses should make sure that they are not complicit in Human Rights abuses.

Principle 3. Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining.

Principle 4. Businesses should uphold the elimination of all forms of forced and compulsory labour.

Principle 5. Businesses should uphold the effective abolition of child labour.

Principle 6. Businesses should uphold the elimination of discrimination in respect of employment and occupation.

Principle 7. Businesses should support a precautionary approach to environmental challenges.

Principle 8. Businesses should undertake initiatives to promote greater environmental responsibility.

Principle 9. Businesses should encourage the development and diffusion of environmentally friendly technologies.

Principle 10. Businesses should work against corruption in all its forms, including extortion and bribery.



For the GRI Content Index Service, GRI Services reviewed that the GRI content index is clearly presented and the references for all disclosures included align with the appropriate sections in the body of the report.

GRI STANDARD	DISCLOSURE	PAGE NUMBER(S), URL AND/OR DIRECT ANSWER	OMISSIONS	EXTERNAL ASSURANCE	GLOBAL COMPACT PRINCIPLES
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GRI 101: FOUNDATION 2016

General Disclosures

GRI 102: GENERAL DISCLOSURES 2016

ORGANIZATIONAL PROFILE

102-1	Name of the organization	Industria de Diseño Textil, S.A.			
102-2	Activities, brands, products, and services	19-33			
102-3	Location of headquarters	Avenida de la Diputación s/n Edificio Inditex, Arteixo, A Coruña, España			
102-4	Location of operations	391-397			
102-5	Ownership and legal form	264-265, 350			
102-6	Markets served	391-397			
102-7	Scale of the organization	12, 14-15			
102-8	Information on employees and other workers	14, 62-63, 69 The distribution of employees by contract type (permanent/temporary) by region is: America 76% of permanent contracts (24% temporary), Spain 75% of permanent contracts (25% temporary), Europe - excluding Spain - 71% permanent contracts (29% temporary) and Asia and the rest of the world 51% of permanent contracts (49% temporary)		☑ Pages 450-451	Principle 6
102-9	Supply chain	15, 89, 100-101, 319		☑ Pages 450-451	
102-10	Significant changes to the organization and its supply chain	100-103, 401-403			
102-11	Precautionary Principle or approach	422-428			
102-12	External initiatives	50, 77, 100-103, 310-314			
102-13	Membership of associations	4-5, 84, 97, 100-103, 310-314			

STRATEGY

102-14	Statement from senior decision-maker	6-7			
102-15	Key impacts, risks, and opportunities	404-407			

ETHICS AND INTEGRITY

102-16	Values, principles, standards, and norms of behavior	38, 51, 305-306 Code of Conduct and Responsible Practices: https://www.inditex.com/en/how-we-do-business/right-to-wear			Principle 10
102-17	Mechanisms for advice and concerns about ethics	306			Principle 10

GOVERNANCE

102-18	Governance structure	264, 271, 283-299			
102-19	Delegating authority	283-300			
102-20	Executive-level responsibility for economic, environmental, and social topics	298			
102-21	Consulting stakeholders on economic, environmental, and social topics	44-45, 57			
102-22	Composition of the highest governance body and its committees	271-274			
102-23	Chair of the highest governance body	272			
102-24	Nominating and selecting the highest governance body	277-279, 290-293			

GRI STANDARD	DISCLOSURE	PAGE NUMBER(S), URL AND/OR DIRECT ANSWER	OMISSIONS	EXTERNAL ASSURANCE	GLOBAL COMPACT PRINCIPLES
102-25	Conflicts of interest	301-302			
102-26	Role of highest governance body in setting purpose, values, and strategy	269-271			
102-27	Collective knowledge of highest governance body	280			
102-28	Evaluating the highest governance body's performance	280-282			
102-29	Identifying and managing economic, environmental, and social impacts	56-57, 269-271, 296-297, 299, 417			
102-30	Effectiveness of risk management processes	417, 428-429			
102-31	Review of economic, environmental, and social topics	280-281			
102-32	Highest governance body's role in sustainability reporting	The Board of Directors is the body in charge of reviewing and approving the issuance of the Annual Report			
102-33	Communicating critical concerns	44-45, 283-300, 306-307			
102-34	Nature and total number of critical concerns	267-268, 285-290			
102-35	Remuneration policies	296 For more information, please refer to the 2019 Annual Report on Remuneration of Directors (sections A.1 and A.2) which is available at: https://www.inditex.com/en/compliance/corporate-governance/report-on-remuneration-of-directors			
102-36	Process for determining remuneration	293-296 For further information, please refer to the 2019 Annual Report on Remuneration of Directors (sections A.1.1 and A.1.5) which is available at: https://www.inditex.com/en/compliance/corporate-governance/report-on-remuneration-of-directors			
102-37	Stakeholders' involvement in remuneration	266-268 For further information, please refer to the 2019 Annual Report on Remuneration of Directors (section A.4) which is available at: https://www.inditex.com/en/compliance/corporate-governance/report-on-remuneration-of-directors			
102-38	Annual total compensation ratio	70, 300-301			
102-39	Percentage increase in annual total compensation ratio	70, 300-301			
STAKEHOLDER ENGAGEMENT					
102-40	List of stakeholder groups	44			
102-41	Collective bargaining agreements	71, 104-108, 111			Principle 3
102-42	Identifying and selecting stakeholders	44-45			
102-43	Approach to stakeholder engagement	44-46, 56			
102-44	Key topics and concerns raised	57, 330-331			
REPORTING PRACTICE					
102-45	Entities included in the consolidated financial statements	391-397			
102-46	Defining report content and topic Boundaries	56-57, 330-331			
102-47	List of material topics	57, 330-331			
102-48	Restatements of information	15, 89 For information with organizational or temporal scope different from previous years, the clarifications are described in the information itself			
102-49	Changes in reporting	57, 407			
102-50	Reporting period	The Annual Report reflects the economic, social and environmental performance of the Inditex Group in fiscal year 2019, which runs from 1 February 2019 until 31 January 2020			
102-51	Date of most recent report	June 2019			
102-52	Reporting cycle	Annual			
102-53	Contact point for questions regarding the report	468			
102-54	Claims of reporting in accordance with the GRI Standards	This report has been prepared in accordance with the GRI Standards: Comprehensive option			
102-55	GRI content index	454			
102-56	External assurance	450-451			

GRI STANDARD	DISCLOSURE	PAGE NUMBER(S), URL AND/OR DIRECT ANSWER	OMISSIONS	EXTERNAL ASSURANCE	GLOBAL COMPACT PRINCIPLES
Material topics					
DIVERSITY, EQUALITY AND INCLUSION					
GRI 103: MANAGEMENT APPROACH 2016					
103-1	Explanation of the material topic and its Boundary	57, 330			
103-2	The management approach and its components	60-61 For further information please refer to Annex IV of the Consolidated Annual Accounts 2019 (Statement on Non-Financial Information, p.47-51) which is available at: www.inditex.com/documents/10279/645708/Annual+Accounts+2019+Consolidads.pdf/3013c02d-9f7f-28fa-1b6d-a74564beb6f7			
103-3	Evaluation of the management approach	14, 62 For further information please refer to Annex IV of the Consolidated Annual Accounts 2019 (Statement on Non-Financial Information, p.47-51) which is available at: www.inditex.com/documents/10279/645708/Annual+Accounts+2019+Consolidads.pdf/3013c02d-9f7f-28fa-1b6d-a74564beb6f7			
GRI 405: DIVERSITY AND EQUAL OPPORTUNITY 2016					
405-1	Diversity of governance bodies and employees	68-69 For further information please refer to Annex IV of the Consolidated Annual Accounts 2019 (Statement on Non-Financial Information, p.44-47) which is available at: www.inditex.com/documents/10279/645708/Annual+Accounts+2019+Consolidads.pdf/3013c02d-9f7f-28fa-1b6d-a74564beb6f7	The age breakdown is not available in the company's systems for the governing bodies. Inditex is working on improving its reporting systems with a view to disclosing this information in 2021.	☑ Pages 450-451	Principle 6
405-2	Ratio of basic salary and remuneration of women to men	70	The women and men remuneration comparison by professional category is not available with the level of disaggregation required in the company's systems. Inditex is working on improving its reporting systems with a view to disclosing this information in 2022.	☑ Pages 450-451	Principle 6
OTHER DISCLOSURES: DIVERSITY AND EQUAL OPPORTUNITIES					
AF27	Policy and actions to protect the pregnancy and maternity rights of women workers	Information related to work-life balance can be found at Annex IV of the Consolidated Annual Accounts 2019 (Statement on Non-Financial information, p.50-51), which is available at: www.inditex.com/documents/10279/645708/Annual+Accounts+2019+Consolidads.pdf/3013c02d-9f7f-28fa-1b6d-a74564beb6f7			
AF32	Actions to address gender discrimination and to provide opportunities for the advancement of women workers	60-61 For further information please refer to Annex IV of the Consolidated Annual Accounts 2019 (Statement on Non-Financial Information, p.47-51) which is available at: www.inditex.com/documents/10279/645708/Annual+Accounts+2019+Consolidads.pdf/3013c02d-9f7f-28fa-1b6d-a74564beb6f7			
GRI 406: NON-DISCRIMINATION 2016					
406-1	Incidents of discrimination and corrective actions taken	The Inditex Group did not register any instances of discrimination that had implied violations of human rights through the available channels in 2019.		☑ Pages 450-451	
LABOUR PRACTICES (OWN OPERATIONS)					
GRI 103: MANAGEMENT APPROACH 2016					
103-1	Explanation of the material topic and its Boundary	57, 330			
103-2	The management approach and its components	60-61, 68			
103-3	Evaluation of the management approach	14, 68-70			
GRI 401: EMPLOYMENT 2016					
401-1	New employee hires and employee turnover	In 2019 Inditex hired 2,225 new employees, 94% of whom female. 88% of new hires are under the age of 30 years, 12% are aged between 30 and 50; and the remaining are over the age of 50. The majority of new hires were concentrated in Europe. Turnover at the Inditex Group, including voluntary departures, was 50%, 49% among women and 53% among men. By age, turnover among the under the age of 30 was 87%; among those aged between 30 and 45, it was 12%; and among those over 50, it was 1%. Turnover varied significantly by region: it was 129% in Asia, followed by 78% in the Americas, 48% in Europe (excluding Spain) and 18% in Spain		☑ Pages 450-451	Principle 6
401-2	Benefits provided to full-time employees that are not provided to temporary or part-time employees	The Group provides the same benefits to temporary and part-time workers as it does to full-time workers			

GRI STANDARD	DISCLOSURE	PAGE NUMBER(S), URL AND/OR DIRECT ANSWER	OMISSIONS	EXTERNAL ASSURANCE	GLOBAL COMPACT PRINCIPLES
401-3	Parental leave	In 2019, 100% of our employees in Spain (48,687 people) were entitled to parental leave (36,278 women and 12,409 men). 2,353 people enjoyed maternity and paternity leave (1,902 women and 451 men), practically all of them returning to their jobs: 2,319 (1,892 women and 427 men). Therefore, the return to work rate is 98.6% (99.5% in the case of women and 94.7% in the case of men). The number of people working for the Group 12 months after having come back from maternity/paternity leaves is 2,034 (1,640 women and 394 men), the retention rate amounting to 93.9% (93.2% for women and 97.0% for men).	Information corresponding to Spain, international related data is not available with the level of disaggregation required in the company's systems. Inditex is working on improving its reporting systems with a view to disclosing this information in 2022.	☑ Pages 450-451	Principle 6
OTHER DISCLOSURES: EMPLOYMENT					
AF22	Policy and practices regarding the use of employees with non-permanent and non-fulltime	69			
AF23	Policy regarding the use of home working	Information related with work-life balance can be found at Annex IV of the Consolidated Annual Accounts 2019 (Statement on Non-Financial information, p.50-51), which is available at: www.inditex.com/documents/10279/645708/Annual+Accounts+2019+Consolidads.pdf/3013c02d-9f7f-28fa-1b6d-a74564beb6f7			
GRI 402: LABOR/MANAGEMENT RELATIONS 2016					
402-1	Minimum notice periods regarding operational changes	The collective bargaining agreements in force do not include a minimum notice period for officially communicating significant operational changes at Inditex. However, whenever significant developments occur, they are duly announced with the notice period(s) provided for in prevailing labour law (article 41 of the Spanish Workers' Statute).			Principle 3
OTHER DISCLOSURES: LABOUR/MANAGEMENT RELATIONS 2016					
AF29	Percentage of workplaces where there is one or more independent trade union(s)	35% of Inditex's workplaces have workers representatives.			
AF30	Percentage of workplaces where, in the absence of a trade union, there are worker-management committees, broken down by country.	The Group does not participate in worker-management committees in the absence of a trade unions.			
GRI 403: OCCUPATIONAL HEALTH AND SAFETY 2016					
403-1	Workers representation in formal joint management-worker health and safety committees	The existing committees represent all workers (management and employees) at the same level and all of the agreements reached are confirmed by management.			
403-2	Types of injury and rates of injury, occupational diseases, lost days, and absenteeism, and number of work-related fatalities	73 In 2019 there were no work-related fatalities registered. The available information related with absenteeism and occupational diseases can be found at Annex IV of the Consolidated Annual Accounts 2019 (Statement on Non-Financial information, p.62-65), which is available at: www.inditex.com/documents/10279/645708/Annual+Accounts+2019+Consolidads.pdf/3013c02d-9f7f-28fa-1b6d-a74564beb6f7		☑ Pages 450-451	
403-3	Workers with high incidence or high risk of diseases related to their occupation	As a general rule, the Group's employees are not involved in activities that present a high incidence or risk of specific serious diseases.			
403-4	Health and safety topics covered in formal agreements with trade unions	All of the committees reach agreements related with worker health and safety. During the reporting period, Inditex had agreements in effect with unions at the local and international levels which address aspects such as personal protective equipment, periodic inspections, skills training and education and grievance mechanisms, among others			
OTHER DISCLOSURES: OCCUPATIONAL HEALTH AND SAFETY					
AF31	Initiatives and programs to respond to, reduce, and prevent the occurrence of musculoskeletal disorders	Information related with the prevention of muscle and bone injuries can be found at Annex IV of the Consolidated Annual Accounts 2019 (Statement on Non-Financial information, p.60), which is available at: www.inditex.com/documents/10279/645708/Annual+Accounts+2019+Consolidads.pdf/3013c02d-9f7f-28fa-1b6d-a74564beb6f7			
GRI 407: FREEDOM OF ASSOCIATION AND COLLECTIVE BARGAINING 2016					
407-1	Operations and suppliers in which the right to freedom of association and collective bargaining may be at risk	104-108, 111, 144 Inditex's Code of Code of Conduct and Responsible Practices specifically addresses the right to freedom of association and collective bargaining. This Code applies to all of the Group's operations. The Code of Conduct for Manufacturers and Suppliers, which applies to all of the Group's suppliers, also enshrines this right. The Code of Conduct for Manufacturers and Suppliers Compliance Programme assesses compliance with workers' right to freedom of association			Principle 3

GRI STANDARD	DISCLOSURE	PAGE NUMBER(S), URL AND/OR DIRECT ANSWER	OMISSIONS	EXTERNAL ASSURANCE	GLOBAL COMPACT PRINCIPLES
OTHER DISCLOSURES : WAGES AND HOURS					
	AF25 Policy and practices on wage deductions that are not mandated by law		Inditex does not have policies or practices for wage deductions that are not mandated by law		
	AF26 Policy on working hours, including definition of overtime, and actions to prevent excessive and forced overtime		In accordance with the Group's Code of Conduct and Responsible Practices, weekly working hours and overtime shall not exceed the legal limit established by the legislation of each country. Overtime will always be voluntary and paid in accordance with the law. Furthermore, the Inditex Group's Policy on Human Rights includes the rejection of any form of forced or compulsory labor, as defined in ILO's Convention number 29. The foregoing applies to both its own employees and its supply chain and to any natural and / or legal person related to Inditex. In addition, the Code of Conduct itself defends and promotes compliance with human and labor rights and commits to the application of regulations and good practices in terms of conditions of employment, health and safety in the workplace, not allowing any form of violence, harassment or abuse at work		
ATTRACTING AND RETAINING TALENT					
GRI 103: MANAGEMENT APPROACH 2016					
	103-1 Explanation of the material topic and its Boundary	57, 330			
	103-2 The management approach and its components	64-67			
	103-3 Evaluation of the management approach	14, 62, 64-65			
DEVELOPMENT OF HUMAN CAPITAL					
GRI 103: MANAGEMENT APPROACH 2016					
	103-1 Explanation of the material topic and its Boundary	57, 330			
	103-2 The management approach and its components	64-67			
	103-3 Evaluation of the management approach	64-65			
GRI 404: TRAINING AND EDUCATION 2016					
	404-1 Average hours of training per year per employee	64-65	The average hours of training for fiscal year 2019 has been 17.5 hours per employee (17.8 hours in the case of women and 16.6 hours in the case of men). The data pertaining to training broken down by gender is available in 44 countries representing 94% of the Group's employees	<input checked="" type="checkbox"/> Pages 450-451	Principle 6
	404-2 Programs for upgrading employee skills and transition assistance programs	64-67, 80, 95	95% of the Group's employees are under the age of 45, which is why the Group does not foresee the need to develop programmes to assist employees in managing career endings in the near future		
	404-3 Percentage of employees receiving regular performance and career development reviews	281-282	All of our people have a performance review at least once a year, and each brand carries out this process according to its management model. In the case of the stores, the conversation about performance is continuous, linked to the contribution of each person to the objectives of the store, and focused on professional development, in line with one of our characteristic features, internal promotion. In the case of offices and at least once a year, the objectives and performance of each person are discussed individually and the objectives for the next period are set. In addition, dialogue is established to promote the professional development of the employee and learn about its concerns. Variable remuneration is totally linked to the Company's results and to the contribution of each person to its achievement		Principle 6
WOMEN EMPOWERMENT					
GRI 103: MANAGEMENT APPROACH 2016					
	103-1 Explanation of the material topic and its Boundary	57, 330			
	103-2 The management approach and its components	60-61, 118-122			
	103-3 Evaluation of the management approach	60, 68, 118, 120-122			
RESPONSIBLE PURCHASING PRACTICES					
GRI 103: MANAGEMENT APPROACH 2016					
	103-1 Explanation of the material topic and its Boundary	57, 330			
	103-2 The management approach and its components	84-86, 94-95			
	103-3 Evaluation of the management approach	15, 84, 95, 112-113			

GRI STANDARD	DISCLOSURE	PAGE NUMBER(S), URL AND/OR DIRECT ANSWER	OMISSIONS	EXTERNAL ASSURANCE	GLOBAL COMPACT PRINCIPLES
OTHER DISCLOSURES: CAPACITY BUILDING					
	AF5 Strategy and scope of efforts to strengthen capacity of management, workers and other staff to improve in social and environmental performance.	66, 80, 95, 113			
OTHER DISCLOSURES: BUSINESS INTEGRATION					
	AF6 Policies for supplier selection, management, and termination	89-90, 142, 144-146 Inditex's Code of Conduct for Manufacturers and Suppliers stipulates the standards and requirements to which suppliers looking to form part of Inditex's supply chain are bound. It can be retrieved from Inditex's website at: www.inditex.com/en/our-commitment-to-people/our-suppliers		☑ Pages 450-451	
	AF17 Actions to identify and mitigate business practices that affect code compliance	93, 142-146			
OTHER DISCLOSURES: EMPLOYMENT					
	AF24 Policy on the use and selection of labour brokers, including adherence to relevant ILO Conventions	98-104, 116, 140 Inditex analyses and monitors compliance with its Sustainability Strategy by suppliers by means of its Code of Conduct for Manufacturers and Suppliers Compliance Programme			
PROMOTION OF SOCIALLY SUSTAINABLE PRODUCTION ENVIRONMENTS					
GRI 103: MANAGEMENT APPROACH 2016					
	103-1 Explanation of the material topic and its Boundary	57, 330			
	103-2 The management approach and its components	76-77, 98-103			
	103-3 Evaluation of the management approach	15, 101, 142-144, 319-321			
GRI 412: HUMAN RIGHTS ASSESSMENT 2016					
	412-1 Operations that have been subject to human rights reviews or impact assessments	15, 142-144, 321			Principle 1 and 2
	412-2 Employee training on human rights policies or procedures	102 During 2019, progress has been made in due diligence processes in the supply chain. Thus, hand in hand with the Shift organization, our Social Sustainability teams in the countries that concentrate practically all of Inditex's production have received training in Human Rights and in the processes inspired by the United Nations Guiding Principles on Business and Human Rights, to identify and prioritize the potential impacts on Human Rights and on the different groups			Principle 1
	412-3 Significant investment agreements and contracts that include human rights clauses or that underwent human rights screening	102, 104, 140-141			Principle 2
GRI 414: SUPPLIER SOCIAL ASSESSMENT 2016					
	414-1 New suppliers that were screened using social criteria	15, 89, 142-144, 321		☑ Pages 450-451	Principle 2
	414-2 Negative social impacts in the supply chain and actions taken	144-147			Principle 2
OTHER DISCLOSURES: AUDIT PROCESS					
	AF2 Parties and personnel engaged in code of conduct compliance function	15, 125, 142 Compliance Programme: https://www.inditex.com/en/our-commitment-to-people/our-suppliers/continuous-improvement			
	AF3 Compliance audit process	89, 101, 142 Social Audit Process: https://www.inditex.com/en/our-commitment-to-people/our-suppliers/continuous-improvement			
	AF8 Number of audits conducted and percentage of workplaces audited	15, 89, 92-93, 142-144, 321		☑ Pages 450-451	
OTHER DISCLOSURES: GRIEVANCE PROCEDURES					
	AF4 Policy and procedures for receiving, investigating, and responding to grievances and complaints	306-307			
OTHER DISCLOSURES: NON-COMPLIANCE FINDINGS					
	AF9 Incidents of non-compliance with legal requirements or collective bargaining agreements on wages	144			
	AF10 Incidents of non-compliance with overtime standards	144			
	AF11 Incidents of non-compliance with standards on pregnancy and maternity rights	144			
	AF12 Incidents of the use of child labour	144		☑ Pages 450-451	
	AF13 Incidents of non-compliance with standards on gender discrimination	144		☑ Pages 450-451	

GRI STANDARD	DISCLOSURE	PAGE NUMBER(S), URL AND/OR DIRECT ANSWER	OMISSIONS	EXTERNAL ASSURANCE	GLOBAL COMPACT PRINCIPLES
AF14	Incidents of non-compliance with code of conduct	144		☑ Pages 450-451	
AF15	Analysis of data from code compliance audits	142-145			
OTHER DISCLOSURES: REMEDIATION					
AF16	Remediation practices to address non-compliance findings	92, 142, 144-146, 321		☑ Pages 450-451	
RESPECT FOR HUMAN AND LABOUR RIGHTS IN THE SUPPLY CHAIN					
GRI 103: MANAGEMENT APPROACH 2016					
103-1	Explanation of the material topic and its Boundary	57, 330			
103-2	The management approach and its components	45, 51, 76-77, 98-141			
103-3	Evaluation of the management approach	101, 144			
GRI 408: CHILD LABOR 2016					
408-1	Operations and suppliers at significant risk for incidents of child labor	142-145 Inditex's Code of Manufacturers and Suppliers Compliance Programme assesses the level of compliance with prohibition of child labour, as stated in said Code. The Code is applicable to all of the Group's operations and suppliers			Principle 5
GRI 409: FORCED OR COMPULSORY LABOR 2016					
409-1	Operations and suppliers at significant risk for incidents of forced or compulsory labor	142-145 Inditex's Code of Manufacturers and Suppliers Compliance Programme assesses the level of compliance with prohibition of forced labour, as stated in said Code. The Code is applicable to all of the Group's operations and suppliers			Principle 4
OTHER DISCLOSURES: CODE OF CONDUCT					
AF1	Code of conduct content and coverage	142 Code of Conduct and Responsible Practices: www.inditex.com/en/how-we-do-business/right-to-wear Code of Conduct for Suppliers and Manufacturers: www.inditex.com/en/our-commitment-to-people/our-suppliers Compliance Programme: www.inditex.com/en/our-commitment-to-people/our-suppliers/continuous-improvement			
AF7	Number and location of workplaces covered by code of conduct	89, 142-144 The Code of Conduct for Manufacturers and Suppliers applies to 100% of Inditex's suppliers and manufacturers. For further supply chain identification information, please visit Inditex's website: www.inditex.com/en/our-commitment-to-people/our-suppliers		☑ Pages 450-451	
TRANSPARENCY AND TRACEABILITY OF THE SUPPLY CHAIN					
GRI 103: MANAGEMENT APPROACH 2016					
103-1	Explanation of the material topic and its Boundary	57, 330			
103-2	The management approach and its components	76-77, 91-92, 97			
103-3	Evaluation of the management approach	89, 319			
PROTECTION OF BIODIVERSITY					
GRI 103: MANAGEMENT APPROACH 2016					
103-1	Explanation of the material topic and its Boundary	57, 330			
103-2	The management approach and its components	76, 84-87 Inditex's Biodiversity Policy (www.inditex.com/documents/10279/242165/Biodiversity+Strategy_Inditex.pdf/b1954ead-d283-43f2-acff-31329f56879a) sets out its goals in the biodiversity protection and conservation arena. The policy was designed bearing in mind the principles established in the United Nations Convention on Biological Diversity and acknowledging the work of the International Union for Conservation of Nature (IUCN). To guarantee application of this strategy, these principles are layered into the master plans of each of the key areas comprising the business model.			
103-3	Evaluation of the management approach	77, 86-87			
GRI 304: BIODIVERSITY 2016					
304-1	Operational sites owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas		Not applicable. The lands owned by Inditex are neither adjacent to nor located within protected areas or areas of high biodiversity value, so that the Group does not generate significant impacts on biodiversity		Principle 8
304-2	Significant impacts of activities, products, and services on biodiversity	84-87			Principle 8

GRI STANDARD	DISCLOSURE	PAGE NUMBER(S), URL AND/OR DIRECT ANSWER	OMISSIONS	EXTERNAL ASSURANCE	GLOBAL COMPACT PRINCIPLES
304-3	Habitats protected or restored		Not applicable. Inditex's business is to distribute fashion garments (clothing, footwear, accessories and homewear) which it procures as finished products from its suppliers; as a result there are no habitats protected or restored as a result of its business activities		Principle 8
304-4	IUCN Red List species and national conservation list species with habitats in areas affected by operations		Not applicable. Inditex's business is to distribute fashion garments (clothing, footwear, accessories and homewear) which it procures as finished products from its suppliers; as a result there are no habitats affected by its business operations		Principle 8

SUSTAINABLE PRODUCT

GRI 103: MANAGEMENT APPROACH 2016

103-1	Explanation of the material topic and its Boundary	57, 330			
103-2	The management approach and its components	76, 80, 82-87, 175 In its Code of Conduct, Inditex commits to minimize the environmental impact throughout the life cycle of its products			
103-3	Evaluation of the management approach	77, 83-85			

GRI 301: MATERIALS 2016

301-1	Materials used by weight or volume	84		☑ Pages 450-451	Principle 7
301-2	Recycled input materials used	14, 84-85		☑ Pages 450-451	Principle 8
301-3	Reclaimed products and their packaging materials	14, 176-177, 182-183		☑ Pages 450-451	Principle 8

MANAGEMENT OF CHEMICAL SUBSTANCES AND SUSTAINABLE PROCESSES IN MANUFACTURING

GRI 103: MANAGEMENT APPROACH 2016

103-1	Explanation of the material topic and its Boundary	57, 330			
103-2	The management approach and its components	76, 87, 148-151, 155			
103-3	Evaluation of the management approach	14, 149-150, 156-157, 322-323			

GRI 306: EFFLUENTS AND WASTE 2016

306-1	Water discharge by quality and destination	174 www.inditex.com/en/our-commitment-to-the-environment/water			Principle 8
306-2	Waste by type and disposal method	180-183 None of the waste generated is disposed of through deep-well injection or stored in-situ	Information on waste generated in own stores is not available with the level of disaggregation required in the company's systems. Inditex has several ongoing projects in order to be able to disclose this information in 2023.	☑ Pages 450-451	Principle 8
306-3	Significant spills	There were no significant spills during the reporting period. With the aim of preventing them in the supply chain, the Inditex Group has committed with the Zero Discharge of Hazardous Chemicals and has joined the Changing Markets Foundation initiative whose aim is to manufacture a viscose that is responsible and sustainable at every step of the value chain. This will improve the management of waste and yield greater control over the productive process. Similarly, Inditex also supports the Roadmap towards responsible viscose & modal fibre manufacturing championed by this organisation			Principle 8
306-4	Transport of hazardous waste	Inditex does not transport, import or export any of the waste classified as hazardous in the Basel Convention in any of the countries in which it operates			Principle 8
306-5	Water bodies affected by water discharges and/or runoff	174 The water consumed at Inditex is discharged through the sewage networks and this is done with all the corresponding permits. In the event of incidents, Inditex analyses their root causes and searches for appropriate solutions. As a result, the organisation's water discharges and runoffs do not have a significant impact on water bodies and their habitats. As for its suppliers, and framed the pledge made in November 2012 to attain zero discharge of unwanted chemical substances by 2025, Inditex is working together with its suppliers under the scope of its 'Water in the Supply Chain Master Plan' in order to promote the sustainable use of this vital resource. Since 2016, we have been working on the provision of technical training in this supply chain, a project which consists of assessing our suppliers' environmental records and their technical capabilities with a view to helping them improve their environmental performance and, thus, build a more sustainable production chain and move towards zero discharges by 2020. To learn more, please visit www.wateractionplan.com , specifically the 'Detox commitment' tab. Also please see https://www.inditex.com/en/our-commitment-to-the-environment/water			Principle 8

GRI STANDARD	DISCLOSURE	PAGE NUMBER(S), URL AND/OR DIRECT ANSWER	OMISSIONS	EXTERNAL ASSURANCE	GLOBAL COMPACT PRINCIPLES
GRI 308: SUPPLIER ENVIRONMENTAL ASSESSMENT 2016					
308-1	New suppliers that were screened using environmental criteria	15, 89, 93, 321		☑ Pages 450-451	Principle 8
308-2	Negative environmental impacts in the supply chain and actions taken	93, 148-151		☑ Pages 450-451	Principle 8
OTHER DISCLOSURES: MATERIALS					
AF18	Programmes to replace organic-based adhesives and primers with water-based adhesives and primers	87, 150-151, 153-154			
AF19	Practices to source safer alternative substances to those on the restricted substances list, including description of associated management systems	87, 322-323			
AF20	List of environmentally preferable materials used in apparel and footwear products	84-87			
PRODUCT QUALITY, HEALTH AND SAFETY					
GRI 103: MANAGEMENT APPROACH 2016					
103-1	Explanation of the material topic and its Boundary	57, 330			
103-2	The management approach and its components	76, 152-155			
103-3	Evaluation of the management approach	14, 149-150, 156-158, 322-323			
GRI 416: CUSTOMER HEALTH AND SAFETY 2016					
416-1	Assessment of the health and safety impacts of product and service categories	14, 149, 155-158, 322-323	We have the most demanding product health and safety standards in place, a mandatory reference in the manufacturing practices of all the suppliers that make up our supply chain, and of general and mandatory application to all the items we commercialize (the items not included in the scope of the Group's health and safety standards have reports of minimum requirements generated specifically according to the legal requirements applicable to the typology of products and commercialization markets)	☑ Pages 450-451	
416-2	Incidents of non-compliance concerning the health and safety impacts of products and services	158, 323		☑ Pages 450-451	
PRODUCT INFORMATION AND LABELLING					
GRI 103: MANAGEMENT APPROACH 2016					
103-1	Explanation of the material topic and its Boundary	57, 330			
103-2	The management approach and its components	76, 82			
103-3	Evaluation of the management approach	77, 83, 97			
GRI 417: MARKETING AND LABELING 2016					
417-1	Requirements for product and service information and labeling	83	The Group's product health and safety standards are compulsory across the entire production chain (100%).		
417-2	Incidents of non-compliance concerning product and service information and labeling		No significant incidents of non-compliance with the requirements or voluntary codes concerning product information and labelling were recorded through any of the available channels in 2019		
417-3	Incidents of non-compliance concerning marketing communications		The Inditex Group did not record significant incidents of non-compliance concerning marketing communications through any of the available channels in 2019		
ANIMAL WELFARE					
GRI 103: MANAGEMENT APPROACH 2016					
103-1	Explanation of the material topic and its Boundary	57, 330			
103-2	The management approach and its components	87	The Inditex Group applies responsible production standards in relation to the use of products of animal origin. Inditex has a specific animal welfare strategy (www.inditex.com/en/our-commitment-to-the-environment/closing-the-loop/sustainable-materials/animal-welfare) and a dedicated biodiversity strategy (www.inditex.com/documents/10279/242165/Biodiversity+Strategy_Inditex.pdf/b1954ead-d283-43f2-acff-31329f56879a) which stipulate the management criteria applicable across its value chain.		

GRI STANDARD	DISCLOSURE	PAGE NUMBER(S), URL AND/OR DIRECT ANSWER	OMISSIONS	EXTERNAL ASSURANCE	GLOBAL COMPACT PRINCIPLES
103-3	Evaluation of the management approach	87 Inditex's environmental responsibility pledge includes ethical standards regarding the use of products of animal origin. To learn more: www.inditex.com/en/our-commitment-to-the-environment/closing-the-loop/sustainable-materials/animal-welfare			
CIRCULARITY					
GRI 103: MANAGEMENT APPROACH 2016					
103-1	Explanation of the material topic and its Boundary	57, 330			
103-2	The management approach and its components	76, 80, 160-162, 175-178, 180-183			
103-3	Evaluation of the management approach	15, 77, 80, 179, 183			
ENERGY AND CLIMATE CHANGE					
GRI 103: MANAGEMENT APPROACH 2016					
103-1	Explanation of the material topic and its Boundary	57, 330			
103-2	The management approach and its components	76, 160-163, 170, 172-173 We have a dedicated Energy Strategy (www.inditex.com/documents/10279/242114/Inditex+Global+Energy+Strategy/606a5ac4-1381-4672-9ad0-a192032479a2) and we are working to minimise our impact on climate change by taking action all along the value chain. To this end we are streamlining our logistics processes, promoting energy efficiency in our facilities and making progress on our commitment to using renewable sources of energy.			
103-3	Evaluation of the management approach	77, 163-165, 171, 324			
GRI 302: ENERGY 2016					
302-1	Energy consumption within the organization	15, 163-164, 166, 170		☑ Pages 450-451	Principles 7 and 8
302-2	Energy consumption outside of the organization	165 For further information please refer to Annex IV of the Consolidated Annual Accounts 2019 (Statement on Non-Financial Information, p.41) which is available at: www.inditex.com/documents/10279/645708/Annual+Accounts+2019+Consolidads.pdf/3013c02d-9f7f-28fa-1b6d-a74564beb6f7		☑ Pages 450-451	Principle 8
302-3	Energy intensity	15, 163, 166			Principle 8
302-4	Reduction of energy consumption	15, 163-164, 166, 170		☑ Pages 450-451	Principles 8 and 9
302-5	Reductions in energy requirements of products and services	163-164, 166, 170			Principles 8 and 9
OTHER DISCLOSURES: ENERGY					
AF21	Amount of energy consumed and percentage of the energy that is from renewable sources	15, 163-164, 172		☑ Pages 450-451	
GRI 305: EMISSIONS 2016					
305-1	Direct (Scope 1) GHG emissions	165, 324		☑ Pages 450-451	Principles 7 and 8
305-2	Energy indirect (Scope 2) GHG emissions	165, 324		☑ Pages 450-451	Principles 7 and 8
305-3	Other indirect (Scope 3) GHG emissions	165		☑ Pages 450-451	Principles 7 and 8
305-4	GHG emissions intensity	165, 324			Principle 8
305-5	Reduction of GHG emissions	163, 165, 324		☑ Pages 450-451	Principles 8 and 9
305-6	Emissions of ozone-depleting substances (ODS)	170 Plans have been created to replace air conditioning equipment with more efficient class A equipment for existing stores, guaranteeing the absence of gases that destroy the ozone layer. In addition, thanks to the eco-efficiency measures implemented in own stores, significant electrical savings have been achieved, especially in HVAC systems, since they can achieve at least 20% better performance and energy efficiency than conventional equipment. The set of these actions to promote energy efficiency, added to the realization of our commitment to renewable energies, has allowed to reduce GHG emissions associated with our activity			Principles 7 and 8

GRI STANDARD	DISCLOSURE	PAGE NUMBER(S), URL AND/OR DIRECT ANSWER	OMISSIONS	EXTERNAL ASSURANCE	GLOBAL COMPACT PRINCIPLES
305-7	Nitrogen oxides (NOx), sulfur oxides (SOx), and other significant air emissions		Not applicable. This year we don't report other air emissions as they are deemed insignificant on account of the characteristics of the equipment and the frequency of the checks stipulated in prevailing legislation (controls are not required). The emission of particles deriving from transportation is generated by outsourced carriers so that this indicator is not applicable to the Group. Nevertheless, Inditex fosters enhanced emissions management and control in its value chain through the tool that enables calculation of emissions in accordance with the GHG Protocol, coupled with the definition of action plans		Principles 7 and 8

USE OF WATER

GRI 103: MANAGEMENT APPROACH 2016

103-1	Explanation of the material topic and its Boundary	57, 330
103-2	The management approach and its components	76, 163, 174 Inditex's Global Water Management Strategy (www.inditex.com/documents/10279/241820/Global+Water+Management+Strategy_Inditex.pdf/a128125c-4874-47cf-beab-7e65385b923e) constitutes the roadmap towards the sustainable and rational use of water, with a view to working towards enhanced conservation of the environmental quality of the planet's freshwater and marine ecosystems. Inditex's detox commitment will similarly contribute to the sustainable use of water. For more information, please visit the dedicated website: www.wateractionplan.com/en/home
103-3	Evaluation of the management approach	77, 174

GRI 303: WATER 2016

303-1	Water withdrawal by source	174	<input checked="" type="checkbox"/> Pages 450-451	Principles 7 and 8
303-2	Water sources significantly affected by withdrawal of water	174 The water supplied at all our centres, whether for input into processes or consumption, comes from public, authorised supply networks, so that Inditex does not affect protected habitats. Moreover, all water supply comes from areas experiencing low or no 'water stress'		Principle 8
303-3	Water recycled and reused	174		Principle 8

PACKAGING

GRI 103: MANAGEMENT APPROACH 2016

103-1	Explanation of the material topic and its Boundary	57, 330
103-2	The management approach and its components	76, 183
103-3	Evaluation of the management approach	77, 183

CUSTOMER RELATIONS

GRI 103: MANAGEMENT APPROACH 2016

103-1	Explanation of the material topic and its Boundary	57, 331
103-2	The management approach and its components	186-187
103-3	Evaluation of the management approach	188

BRAND PROTECTION AND MANAGEMENT

GRI 103: MANAGEMENT APPROACH 2016

103-1	Explanation of the material topic and its Boundary	57, 331
103-2	The management approach and its components	405
103-3	Evaluation of the management approach	315, 421-422

INTEGRATED SHOPPING EXPERIENCE

GRI 103: MANAGEMENT APPROACH 2016

103-1	Explanation of the material topic and its Boundary	57, 331
103-2	The management approach and its components	190-211
103-3	Evaluation of the management approach	195, 197, 202, 204, 207-211

CYBER SECURITY AND DATA PROTECTION

GRI 103: MANAGEMENT APPROACH 2016

103-1	Explanation of the material topic and its Boundary	57, 331
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GRI STANDARD	DISCLOSURE	PAGE NUMBER(S), URL AND/OR DIRECT ANSWER	OMISSIONS	EXTERNAL ASSURANCE	GLOBAL COMPACT PRINCIPLES
	103-2 The management approach and its components	189			
	103-3 Evaluation of the management approach	288-289			
GRI 418: CUSTOMER PRIVACY 2016					
	418-1 Substantiated complaints concerning breaches of customer privacy and losses of customer data	Inditex did not receive any significant administrative sanctions for fundamental non-compliances with customer privacy and data protection laws through any of the channels available for this purpose in 2019		☑ Pages 450-451	
TECHNOLOGICAL INNOVATION					
GRI 103: MANAGEMENT APPROACH 2016					
	103-1 Explanation of the material topic and its Boundary	57, 331			
	103-2 The management approach and its components	190-193			
	103-3 Evaluation of the management approach	190-193			
TRANSPARENCY AND TAX CONTRIBUTION					
GRI 103: MANAGEMENT APPROACH 2016					
	103-1 Explanation of the material topic and its Boundary	57, 331			
	103-2 The management approach and its components	214-219			
	103-3 Evaluation of the management approach	215-217			
SOCIAL PROGRAMMES INVESTMENT					
GRI 103: MANAGEMENT APPROACH 2016					
	103-1 Explanation of the material topic and its Boundary	57, 331			
	103-2 The management approach and its components	222-223, 224-227			
	103-3 Evaluation of the management approach	15, 224-227, 325-327			
GRI 203: INDIRECT ECONOMIC IMPACTS 2016					
	203-1 Infrastructure investments and services supported	15, 228-229, 325-327			
	203-2 Significant indirect economic impacts	230-249			
GRI 413: LOCAL COMMUNITIES 2016					
	413-1 Operations with local community engagement, impact assessments, and development programs	104-141, 224-225			Principle 1
	413-2 Operations with significant actual and potential negative impacts on local communities	150-151			Principles 1 and 2
OTHER DISCLOSURES: COMMUNITY INVESTMENT					
	AF33 Priorities in community investment strategy.	222-223			
	AF34 Amount of investment in worker communities broken down by location	227, 325			
SOCIOECONOMIC IMPACT ON SOCIETY					
GRI 103: MANAGEMENT APPROACH 2016					
	103-1 Explanation of the material topic and its Boundary	57, 331			
	103-2 The management approach and its components	48-50, 61, 216-217			
	103-3 Evaluation of the management approach	6, 61, 216-217, 253			
GRI 201: ECONOMIC PERFORMANCE 2016					
	201-1 Direct economic value generated and distributed	327		☑ Pages 450-451	
	201-2 Financial implications and other risks and opportunities due to climate change	48, 54-55, 76-77, 404 The Enterprise Risk Management Policy establishes the basic principles, risk factors and the general framework for the management and control of the risks that affect the Group. This Policy has a scope of application that covers the whole Group and is the basis of an Integrated System of Risk Management . Within the framework of the Riks Management Policy, business units represent the first line of defense on the management and control of the different risks to which the Group is exposed, including those related to climate. Climate conditions influence, among other factors, on the availability and price of raw materials used in the productive processes of the Group. Furthermore, sharp changes in climate cycles can affect demand patterns			
	201-3 Defined benefit plan obligations and other retirement plans	296			
	201-4 Financial assistance received from government	During fiscal year 2019, considering all markets where the Group operates, Inditex has received 0,4 millions of euros in concept of public grants		☑ Pages 450-451	

GRI STANDARD	DISCLOSURE	PAGE NUMBER(S), URL AND/OR DIRECT ANSWER	OMISSIONS	EXTERNAL ASSURANCE	GLOBAL COMPACT PRINCIPLES
REGULATORY COMPLIANCE AND RESPONSIBLE PRACTICES					
GRI 103: MANAGEMENT APPROACH 2016					
103-1	Explanation of the material topic and its Boundary	57, 331			
103-2	The management approach and its components	256-259		☑ Pages 450-451	
103-3	Evaluation of the management approach	256, 260-261			
GRI 206: ANTI-COMPETITIVE BEHAVIOR 2016					
206-1	Legal actions for anti-competitive behavior, anti-trust, and monopoly practices		The Inditex Group did not record (firm) legal actions related with anticompetitive behaviour, anti-trust, or monopoly practices through any of the available channels in 2019		
GRI 307: ENVIRONMENTAL COMPLIANCE 2016					
307-1	Non-compliance with environmental laws and regulations		The Inditex Group did not receive any penalties or fines of significant amount for non-compliance with environmental laws or regulations through any of the channels available to this end in 2019		Principle 8
GRI 419: SOCIOECONOMIC COMPLIANCE 2016					
419-1	Non-compliance with laws and regulations in the social and economic area		The Inditex Group did not receive any significant fines for noncompliance with laws or regulations applicable to it through any of the channels available to this end in 2019		
CORPORATE GOVERNANCE					
GRI 103: MANAGEMENT APPROACH 2016					
103-1	Explanation of the material topic and its Boundary	57, 331			
103-2	The management approach and its components	262-263			
103-3	Evaluation of the management approach	280-282			
GRI 415: PUBLIC POLICY 2016					
415-1	Political contributions		Inditex's Code of Conduct and Responsible Practices expressly stipulates that all dealings between Inditex and governments, authorities, institutions and political parties must be framed by the principles of lawfulness and neutrality. Any contributions made by the company, whether in cash or in-kind, to political parties, institutions or public authorities must be made in accordance with prevailing legislation. So as to guarantee transparency in this respect they must be preceded by a report from the legal advisory department certifying their absolute lawfulness		Principle 10
RISK MANAGEMENT AND CONTROL SYSTEMS					
GRI 103: MANAGEMENT APPROACH 2016					
103-1	Explanation of the material topic and its Boundary	57, 331			
103-2	The management approach and its components	417, 419-429			
103-3	Evaluation of the management approach	421-422			
CORRUPTION AND BRIBERY					
GRI 103: MANAGEMENT APPROACH 2016					
103-1	Explanation of the material topic and its Boundary	57, 331			
103-2	The management approach and its components	305-307			
103-3	Evaluation of the management approach	307			
GRI 205: ANTI-CORRUPTION 2016					
205-1	Operations assessed for risks related to corruption		305-306 Inditex's Code of Conduct and Responsible Practices covers the prevention of corruption in all its manifestations. The Code applies to 100% of the Group's business units and can be downloaded from the corporate website at: www.inditex.com/en/how-we-do-business/right-to-wear		Principle 10
205-2	Communication and training about anti-corruption policies and procedures	259-261		☑ Pages 450-451	Principle 10
205-3	Confirmed incidents of corruption and actions taken		Inditex was not made aware during social year 2019, either through its Ethics Committee or any other channel, that any legal proceedings had been taken in the areas of corruption or bribery that could affect the company	☑ Pages 450-451	Principle 10
RELATIONSHIP WITH STAKEHOLDERS					
GRI 103: MANAGEMENT APPROACH 2016					
103-1	Explanation of the material topic and its Boundary	57, 331			
103-2	The management approach and its components	44-45			
103-3	Evaluation of the management approach	46-47			